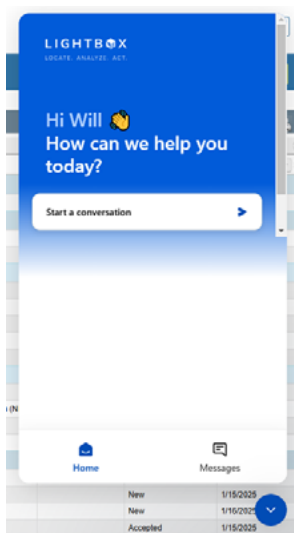
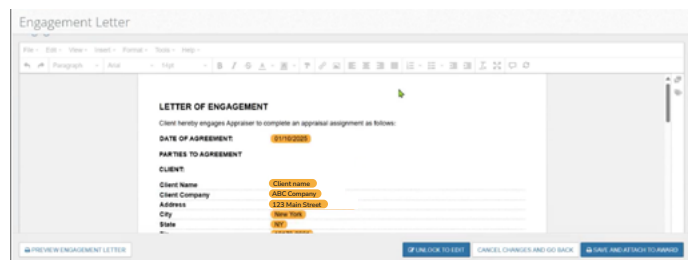


Collateral360®: What's New in February 2025



New Support Feature: In-App Chat

We're making support smarter, faster, and more convenient with our brand-new in-app chat feature! Now, you can connect directly with our support team without leaving the platform, getting real-time assistance whenever you need it. No more emails, no more back and forth calling — instant access to the help you need to keep your workflow moving.



Engagement Letter: Unlock to Edit

New functionality for companies to permission lock editing access to the Engagement Letter Editor to specific roles to provide even more control over who has the ability to edit templates. Please reach out to your CSM if you would like to learn more about enabling this.



Updated variables Base Engagement Letter Template for duplication and ease of use when setting up new letters in the Letter Builder.



Various Configuration, Security, and Bug tickets.

LightBoxRE.com